

TRAINING + CHANGE MANAGEMENT

Change Management Services

Achieve true supply chain and omnichannel commerce transformation in your organization, aligning your employees, processes and systems to your vision.



Maximize Impact

We empower you to maximize the returns on your Manhattan software by ensuring your organization is prepared and ready for the positive impacts of the transformation.



Training Enablement

- ✓ Build comprehensive training strategies to increase employee confidence.
- ✓ Create custom training content catered to your unique business requirements.
- ✓ Coach on training delivery, process adoption and championing change.

Tailored Solutions

- ✓ Partner with Manhattan experts to design, build, and deploy deliverables to best manage change throughout the project lifecycle.
- ✓ Build custom plans to complement your organizational culture, goals, and requirements.

Risk Mitigation

- ✓ Align team members with the business case for the implementation.
- ✓ Anticipate and mitigate employee resistance.
- ✓ Communicate impacts and benefits in effective and meaningful ways.



Whatever your goals, Manhattan Training and Change Management experts empower you to unleash the full potential of Manhattan software and achieve your desired business outcomes.

- ✓ Make the case for change in supply chain and omnichannel commerce.
- ✓ Take full ownership of your system early.
- ✓ Achieve effective user adoption and consistent performance.
- ✓ Create a Center of Excellence to actively support your entire network.
- ✓ Unlock the true ROI of your supply chain and omnichannel commerce transformation.

What specific business goals do you want to achieve with your Manhattan software?

- ✓ Ensure your organization is ready for new software – from executives to managers to end users.
- ✓ Empower employees to adopt new processes by anticipating their needs and addressing concerns.
- ✓ Facilitate effective change within your organization using our integrated change management program.
- ✓ Improve efficiencies and gain new agility and market access.
- ✓ Realize a measurable return on your software product investments.