END-USER ENABLEMENT

Manhattan provides employee training enablement software, online tools, training and consulting services to make Manhattan end-user software training easy.

PREPARE YOUR FRONT LINE

Enable your team to perform consistently with our single-source course authoring software, virtualized training environments and rapid deployment methods.

FASTTRACK™ SOFTWARE TO CUSTOMIZE THE END-USER EXPERIENCE

The best software solution is only as good as its adoption by end-users. To ensure your staff not only learns, but truly adopts your new solutions, we offer FastTrack, the shortest distance between investment and adoption. End-users get comfortable with new software features while your supply chain and omnichannel commerce solutions get up and running. FastTrack enables you to quickly and accurately capture processes, edit the e-learning content and then publish it for easy access and tracking.

CAPTURE – Capture approved flows with this intuitive, wizard-based recorder to leverage superusers' knowledge.

PRODUCER – Record, translate and edit end-user training materials and documentation with this efficient authoring tool. Use for e-learning, SOPs, test scripts, design validation simulations, facilitator guides and more.

DIRECTOR – Manage progress and performance of your end-users with this learning management system. Deliver the course and manage content development, users, assignments, tasks and resources.

FASTTRACK™ ENABLEMENT TRAINING

Train your instructional designers, trainers or documentation team to efficiently customize your end-user training materials and produce standard operating materials at the push of a button using the FastTrack software. We can also work closely with your staff to create a customized software training program resulting in a higher level of end-user acceptance.

END-USER ONLINE TRAINING

Build the right foundation with online supply chain and omnichannel commerce domain courses. Align end-users to your vision for transformation by exploring supply chain and omnichannel commerce in an engaging way in the form of game-based, interactive courses that have won numerous industry awards. Current topics include supply chain, inventory, order management, transportation, distribution center operations and many others.

Manhattan Associates®

WHAT IF YOUR FRONT-LINE EMPLOYEES COULD CONSISTENTLY PERFORM WITHOUT CONSTANT INTERFERENCE?

Manhattan Training experts will prepare your team so you can keep your operation running smoothly at all times. Manhattan provides employee training enablement software, online tools, training and consulting services to make Manhattan end-user software training easy. Customize your end-user training environment, codify your processes and deploy system knowledge sustainably. The result? Improved efficiency and speed to pro ciency, enabling your organization to provide the quality of service and user experience you expect.

SOME OF THE BENEFITS OF FASTTRACK INCLUDE:

– Up to 80% less time spent on preparing documentation
– Up to 90% savings in translation costs
– Up to 30% less time spent in training classes
– Up to 60% fewer standard inquiries at the help desk
– Up to 40% less time spent on correcting errors
– Up to 90% reduction in costs for training updates and changes

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